

Neighbourhood Plan for Boughton Aluph, Eastwell Goat Lees
Community Consultation, September 2015 - Connectivity and Infrastructure

Ref. no.	Comment
GL040	How can small businesses flourish from home or local areas without fast broadband?
GL041	We need to access any grants available under Kent County Council or other sources to gain superfast broadband throughout the parish for residential and commercial premises.
GL088	Better broadband connections for rural businesses.
GL089	Improved broadband is needed.
GL090	All utilities should be available for whole of parish.
GL091	Shelter - Blue Tooth system
BL251	Slow broadband slows down everything!
BL252	Need to encourage business. Infrastructure too poor. No good having thousands of houses if no employment, surgery, schools, recreation spaces for young and old.
BL253	There is mains gas outside the pub and in Wye Road but not the rest of the village green?
BL254	We moved from an area with great mobile signal and broadband speed and have found such a difference here - not for the better! The semi-rural location is fab but broadband needs improving.
BL255	We need better communication pathway (Internet etc.). We get less than 1MB!!
BL256	Broadband connections improved.
BL257	Can existing medical practices, schools, community services cope with the proposed developments? NO - where will new services be provided?
BL258	No-one is going to disagree with this. We have the "what" - we always have - but we need the "how"! Even my suggestion of local funding met with a defeatist response.
BL259	Broadband speeds need to be improved.
BL260	We run a business from home and the broadband speeds are awful. Help is needed.
BL261	Phone signal coverage on Goat Lees requires new mast. Why not allow one in my back garden?
BL262	If we encourage more development to the parish, will that mean we will have access to better facilities? i.e. mains gas, broadband that works etc? Or will these new houses and businesses suffer as well?
BL263	Broadband improvement vital.
BL264	Broadband upgrade for Boughton Aluph is essential.
BL265	A better mobile signal would be nice for Boughton Aluph. Mains gas also.
BL266	Strongly support the need for 21st century broadband connectivity for the whole parish and <u>now</u> . This has higher priority than urban development of same. Currently the broadband facility is pathetic.
BL267	Faster broadband is essential otherwise there can be no business or employment opportunities.

Note: Participants were asked to fill in their comments on post-it notes. Some notes covered more than one topic so may appear more than once.

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- BL268 Towers to Boughton Aluph village should be a 40mph limit.
- BL269 Mains gas is an essential requirement. Mains drainage would be welcome. Improved broadband is absolutely essential.
- BL270 Upgrading of telecommunications and superfast broadband is an absolute must. Mains gas would allow for more efficient energy use.
- BL271 Support improved broadband and mains gas.
- BL272 Need: BT fibre enabled cabinets closer to Boughton Lees/Boughton Aluph or alternatives to cover the area, e.g. WiMAX or Virgin.
- BL273 Support improved broadband and mains gas in particular.
- SL748 Faster broadband essential especially for the business user.
- SL749 Attention to broadband speed supports home worker (more village life) and entrepreneurs. Supporting less commuting traffic.
- SL750 Some of us are on mains drainage. We were forced to and funded it ourselves!!
- SL751 Mains drains in Sandyhurst Lane would be helpful but not if the residents have to pay thousands of pounds as was mooted in the past.
- SL752 Need better Internet services. Don't get Virgin in Freathy Lane and connection to main providers is very poor unless with fibre and even then is not great.
- SL753 Connect to main sewage in Sandyhurst Lane. Keep Sandyhurst Lane as a boundary.
- SL754 Take note and observe calls for good new infrastructure BEFORE HOUSES ARE BUILT.
- SL755 Please connect Sandyhurst Lane properties to mains drainage. We are living in the 21st century!
- SL756 Superfast broadband would be helpful in Sandyhurst Lane. YES.
- SL757 The drainage is a nightmare in the Lane. Provide mains drainage for all Sandyhurst Lane residents. Sort out flooding and electricity too many power cuts!! Especially in winter.
- SL758 BT have a very poor infrastructure in place resulting in limited access and choice of services.
- SL759 With any development the appropriate infrastructure power/gas/sewage/water digital and roads must be in first and at a level for longevity and sustainability.
- SL760 Biomass many hidden costs.
- SL761 A fast broadband is important for the local community.
- SL762 Buildings and homes heating to be supplied from central biomass boiler plant.
- SL763 Action to provide mains sewage facilities to all homes/facilities in the parish would be a good start.
- SL764 Before thinking development, improvement of the system such as mains drainage should be considered.
- SL765 Connect to main sewage Sandyhurst Lane. YES.
- SL766 Keep Sandyhurst Lane as the boundary - Green belt is so necessary.
- SL767 Need street lighting turned back on. Very unsafe when walking up/down Trinity Road. Safety comes first!!!
- SL768 Sorry can't hear you. You're breaking up.... Upgrade before we lose more calls, which sometimes are urgent and possibly life saving.

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- SL769 We also need more sewage treatment sites to cope with the increased population.
- SL770 Who will pay for mains gas, drainage, sewerage? We were forced to be put on at a huge cost to us.
- SL771 Why should local people's Council Tax be diverted to support immigration - leading to reduced services for Council Tax payers.
- SL772 Broadband needs upgrading and fast. Home working and small businesses are suffering and limiting employment potential.
- SL773 Fast broadband is essential.
- SL774 Broadband and mobile phone reception "drops" randomly!
- SL775 Fast broadband is essential for business and to encourage home working.
- SL776 Upgrade to mobile telephone signal needed. Very poor in places.
- SL777 Upgrade infrastructure. Surface and foul drainage. Lighting.
- SL778 Making broadband more faster. Signals need to be better.
- SL779 The telecommunications needs vastly improving as the signal is very poor for mobile phones and also for broadband.
- SL780 Lack of mobile signal. Lack of decent broadband speed. No mains gas even though on A251.
- SL781 Broadband is shockingly patchy in Boughton Lees - BT have been slow and unresponsive, so for many of us broadband services continue to be inadequate.
- SL782 Make connections better.
- SL783 Telephone lines/broadband speed terrible in the area.
- SL784 The provision of superfast broadband to all sections of the parish must be a priority. Without it we are consigned to the Dark Ages! More green cabinets please.
- SL785 High speed Internet needed.
- SL786 Mobile reception appalling. Decent broadband speeds.
- SL787 With many businesses and people operating from home fast broadband is a must for all areas of the parish.
- SL788 SE Water admits SE under water street and proposed developments could see shortages unless new sources found such as Broad Oak Reservoir. Our hospital, doctors, schools etc are the same. Infrastructure must in place beforehand and not left to afterwards because it never happens.
- BL235 Broadband needs to be improved to attract businesses. Housing estates should have minimum 2 car parking spaces to avoid blocking the roads with street parking and removing the chance of having a bus service. A young couple both need to work to pay their mortgage.
- BL244 Broadband v. poor. Infuriating.
- BL245 Broadband services must be improved to attract business.
- BL246 The broadband is slow and drops out even with the best modern technology. Working from home becomes tiresome (I know!) and so new businesses would definitely need better to be attracted here.

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- BL247 Broadband - Ha Ha it's more like narrow band! Why can you not be able to get basic Internet speeds. You would always struggle to work from home.
- BL248 Until we have a reliable fast broadband service, companies will not be interested.
- BL313 Fast broadband essential.
- BL315 Faster broadband.
- BL326 High speed broadband is essential for modern life.
- BL329 Faster broadband!
- SL389 What about water - sewage? Schools, hospitals all full now.
- SL423 Roughly 6300 dwellings proposed in total. Equates to some 15000 people and that might be low. Water supplies? Utilities? Health? How will those requirements be met?
- SL454 Services - hospital, water, sewage etc will all be put under further strain. They can't cope now!
- SL535 Light switch off - Trinity Road. I am a cyclist and dog walker - feel in danger with no street lights.
- SL595 Lighting from Eureka Park (Cinema) need to be fully turned on. Very scary at night especially when clocks are changed.
- SL664 KCC's light switch off near Eureka is very dangerous for those walking and cycling as you cannot see a thing come nightfall. Not good as a young woman. You can't see anything or anyone!!
- SL697 Support and encourage the local small scale businesses and entrepreneurs (also applicable to Internet problems and speed). This will keep community vibrant not just dormitory.
- SL700 Business and self employment in particular are the largest sections of growth in the British economy. Boost broadband, back entrepreneurs. Not just keep building new shiny empty business parks.
- SL701 Broadband provision needs to be rectified or business won't come.
- SL707 Encourage home working. It reduces commuting. Needs good broadband.